



**BEFORE THE PUBLIC UTILITIES COMMISSION
OF THE STATE OF CALIFORNIA**

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Order Instituting Rulemaking Regarding Policies,
Procedures and Rules for the Low Income Energy
Efficiency Programs of California's Energy Utilities.

R. 07-01-042
(Filed January 25, 2007)

**MONTHLY REPORT OF SOUTHERN CALIFORNIA GAS COMPANY
(U 904 G) ON LOW INCOME ASSISTANCE PROGRAMS FOR AUGUST 2007**

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September 21, 2007

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I. INTRODUCTION

In Ordering Paragraphs (OP) 14 through 17 of Decision (D.) 01-05-033, the California Public Utilities Commission (Commission) directed Southern California Gas Company (SoCalGas) and the other Investor Owned Utilities (IOUs)¹ to provide monthly status reports on the costs and impacts of their Rapid Deployment (RD) efforts on their California Alternate Rates for Energy (CARE) and Low Income Energy Efficiency (LIEE) programs.

In Application (A.) 06-06-033 SoCalGas proposed changes to the monthly RD reports in an effort to streamline the reports while maintaining their value. SoCalGas, along with the other utilities, then worked closely with the Energy Division to further develop and update the tables used to report low income program activity on a monthly basis. In D.06-12-038, the utilities proposed changes for the monthly program reporting which were approved by the Commission. The reports will henceforth be referred to as the "Monthly Reports on Low Income Assistance Programs."

¹ The other IOUs include San Diego Gas & Electric Company, Southern California Edison Company, and Pacific Gas and Electric Company.

This eighth monthly report on SoCalGas' Low Income Assistance Programs includes actual LIEE and CARE results and expenditures through August 2007.

II. LIEE

August Results – LIEE Installations

SoCalGas processed and expensed the installation of weatherization measures in 4,716 homes for the month of August. Year-to-date, 19,709 homes have been weatherized.

The total number of appliances serviced during August was 504, which included 317 furnace repairs, 186 furnace replacements, and 1 water heater replacement. Year-to-date, 1,620 appliances have been serviced which is comprised of 1,014 furnace repairs, 599 furnace replacements, and 7 water heater replacements.

LIEE measure and appliance installations processed and expensed during the month of August can be found in SoCalGas' Table 2L, LIEE Measure Installations & Savings.

LIEE Leveraging and Outreach

During August, SoCalGas leveraged LIEE outreach with other Customer Assistance outreach efforts at the community events discussed in the CARE Outreach & Leveraging section below. The following summarizes additional outreach events and activities conducted for the Customer Assistance programs during August:

- On August 11 through August 12, SoCalGas representatives attended the NBC/Telemundo Health & Fitness Expo. The event, which was held at the Los Angeles Convention Center, provided information about health and fitness. Information and literature about SoCalGas' CARE and LIEE programs was provided to those in attendance. Over 1,000 English and Spanish Customer Assistance Program (CAP) and CARE applications were distributed.

- For the month of August, SoCalGas continued a direct mail campaign to existing SoCalGas CARE customers. The direct mail let the customers know that they may be eligible to receive weatherization services. Approximately 3,600 letters, in English and Spanish, were sent to post enrollment verification (PEV) CARE customers.
- In the month of August, SoCalGas continued sending bill inserts to existing CARE customers. The purpose of the bill insert was to inform customers about the programs and services currently being offered by the LIEE program. In total, over 376,000 bill inserts were sent.

In addition to the activities described above, SoCalGas Staff members continued to distribute CAP brochures to energy technicians. Energy technicians routinely visit customers within SoCalGas' service territory and provide customers with CAP brochures during scheduled service calls. In addition, upon the customer's request, additional CAP information, including CARE applications and CAP brochures, are also mailed to the customer. Due to increased awareness of the low-income programs, SoCalGas continues to receive and respond to requests for CARE applications and/or CAP brochures.

LIEE Authorized Funding Versus Actual Expenditures

SoCalGas' LIEE Program expenditures totaled \$2.3 million for services processed and paid during the month of August, and \$10.4 million year-to-date. An additional \$358,000 was spent on administration, for a year-to-date administration cost of \$2.3 million. Total costs year-to-date are 38% of budget (See Table 1L).

III. CARE

August CARE Enrollment Results

As of August 2007, 1,277,784 residential customers were enrolled in the CARE program, which is a net increase of 7,621 customers from July 2007. During the month of

August, 36,029 new CARE applications were approved, which included 277 from CARE capitation contractors and 6,033 through SoCalGas' interutility agreements (See Table 2C). SoCalGas' estimated penetration rate for the CARE program at the end of August was 72.7%

CARE Outreach and Leveraging

In an effort to continue reaching out to SoCalGas' customer base, listed below are activities and events that occurred during August in addition to the events reported in the LIEE Leveraging and Outreach section above. Most of the events promoted all of the assistance programs available to SoCalGas customers, which include CARE and LIEE:

- On August 25, SoCalGas representatives attended the Mothers in Action Brotherhood Crusades 9th Annual Back to School Health and Family Festival event. The event offered free health screenings and school supplies for children. Information and literature about SoCalGas' low-income and assistance programs was provided to those in attendance. Over 2,000 CAP brochures and CARE applications were distributed.
- During the month of August, SoCalGas began a direct mail campaign targeting customers previously on CARE who have moved or had their account closed. The purpose of the direct mail was to remind customers of the CARE benefits and encourage them to reapply for the program. Approximately 36,500 CARE direct mail applications were sent out in this campaign.
- For the month of August, SoCalGas used an Automated Outbound Dialing system to contact SoCalGas customers. The system contacted customers by telephone and allowed them to enroll via the automated system. Approximately 10,000 new customers were enrolled.

CARE Authorized Funding Versus Actual Expenditures

During August, CARE administrative expenses, including outreach, totaled \$500,000. Year-to-date, SoCalGas has spent approximately \$2.8 million on administration costs; this is 62% of the authorized 2007 CARE administrative budget. CARE rate and Service Establishment Charge discounts through August are \$68 million, which is 56% of the projected 2007 CARE discount costs.

The comparison of actual expenses to the budgeted figures for August is provided in Table 1C.

CONCLUSION

SoCalGas continues to implement its outreach efforts with the goal of providing LIEE services to as many qualified customers as possible and increasing CARE participation during PY2007.

Respectfully submitted,

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September 21, 2007

Table 1L - LIEE Program Expenses - Southern California Gas Company

	A	B	C	D	E	F	G	H	I	J	K	L	M	
1	Table 1L - LIEE Program Expenses - Southern California Gas Company													
2	August 2007													
3	Current Month Expenses													
4	Year-To-Date Expenses													
5	% of Budget Spent Year-To-Date													
6	Authorized Budget ¹													
7	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total	Electric	Gas	Total		
8	\$0	\$5,545,241	\$5,545,241	\$0	\$372,105	\$372,105	\$0	\$1,431,435	\$1,431,435	0%	26%	26%		
9	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%		
10	\$0	\$16,866,660	\$16,866,660	\$0	\$1,375,322	\$1,375,322	\$0	\$6,193,868	\$6,193,868	0%	37%	37%		
11	\$0	\$5,026,515	\$5,026,515	\$0	\$532,226	\$532,226	\$0	\$2,581,095	\$2,581,095	0%	51%	51%		
12	\$0	\$447,000	\$447,000	\$0	\$47,828	\$47,828	\$0	\$199,583	\$199,583	0%	45%	45%		
13	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	0%	0%	0%		
14	Energy Efficiency TOTAL	\$0	\$27,885,416	\$27,885,416	\$0	\$2,327,481	\$2,327,481	\$0	\$10,405,980	\$10,405,980	0%	37%	37%	
15														
16	Training Center	\$0	\$91,538	\$91,538	\$0	\$10,120	\$10,120	\$0	\$76,198	\$76,198	0%	83%	83%	
17	Inspections	\$0	\$2,058,676	\$2,058,676	\$0	\$131,649	\$131,649	\$0	\$574,220	\$574,220	0%	28%	28%	
18	Marketing	\$0	\$200,000	\$200,000	\$0	\$28,771	\$28,771	\$0	\$272,575	\$272,575	0%	13%	13%	
19	M&E Studies	\$0	\$203,571	\$203,571	\$0	\$0	\$0	\$0	\$4,277	\$4,277	0%	2%	2%	
20	Regulatory Compliance	\$0	\$278,512	\$278,512	\$0	\$26,473	\$26,473	\$0	\$155,648	\$155,648	0%	56%	56%	
21	General Administration	\$0	\$2,657,828	\$2,657,828	\$0	\$161,431	\$161,431	\$0	\$1,148,821	\$1,148,821	0%	43%	43%	
22	CPUC Energy Division	\$0	\$40,000	\$40,000	\$0	\$0	\$0	\$0	\$19,526	\$19,526	0%	49%	49%	
23														
24	TOTAL PROGRAM COSTS	\$0	\$33,415,541	\$33,415,541	\$0	\$2,685,925	\$2,685,925	\$0	\$12,657,245	\$12,657,245	0%	38%	38%	
25	Funded Outside of LIEE Program Budget													
26	Indirect Costs ²								\$0	\$683,529	\$683,529			
27									\$0	\$505,279	\$505,279			
28	NGAT Costs								\$0	\$18,696	\$18,696			

Low-Income Programs Monthly Report

	A	B
1	Table 3L - Average Bill Savings per Treated Home	
2	Southern California Gas Company	
3	August 2007	
4	Year-To-Date Installations - Expensed	
5	Annual kWh Savings	0
6	Annual Therm Savings	543,087
7	Lifecycle kWh Savings	0
8	Lifecycle Therm Savings	5,268,389
9	Current kWh Rate	\$ 0.11
10	Current Therm Rate	\$ 1.01
11	Number of Treated Homes	20,331
12	Average 1st Year Bill Savings / Treated Home	\$ 26.30
13	Average Lifecycle Bill Savings / Treated Home	\$ 208.12

Low-Income Programs Monthly Report

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	August 2007																
2	Gas & Electric				Gas Only				Electric Only				Total				
3	# of YTD Homes Treated	Month	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	# of YTD Homes Treated	Therm	kWh	kW	
4	# of YTD Homes Treated	Month	Therm	kWh	kW	Therm	kWh	kW	Therm	kWh	kW	Therm	Therm	kWh	Total	kW	
5	Jan-07	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
6	Feb-07	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
7	Mar-07	0	0	0	962	16,382	0	0	0	0	0	0	962	16,382	0	0	
8	Apr-07	0	0	0	973	16,516	0	0	0	0	0	0	973	16,516	0	0	
9	May-07	0	0	0	8,023	94,722	0	0	0	0	0	0	8,023	94,722	0	0	
10	Jun-07	0	0	0	10,668	151,106	0	0	0	0	0	0	10,668	151,106	0	0	
11	Jul-07	0	0	0	15,417	448,258	0	0	0	0	0	0	15,417	448,258	0	0	
12	Aug-07	0	0	0	20,331	543,087	0	0	0	0	0	0	20,331	543,087	0	0	
13	Sep-07																
14	Oct-07																
15	Nov-07																
16	Dec-07																

Figures for each month are YTD. December results should approximate calendar year results. Therms and kWh savings are annual figures. Total Energy Impacts for all fuel types should equal YTD energy impacts that are reported every month Table 2L.

Table 1C - CARE Program Expenses - Southern California Gas Company
August 2007

Table 2C - CARE Enrollment, Recertification, Attrition, and Penetration - Southern California Gas Company
August 2007

1	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
2	Gross Enrollment																
3	Automatic Enrollment																
4																	
5	Inter-Utility	CPUC	Inter-Agency	Combined (B+C+D+E)	SB 580	Capitation	Other Sources ¹	Total (F+G+H)	Recertification ²	Total Adjusted (I+J)	Attrition (Drop Offs) ³	Net (K-L)	Net Adjusted (M-J)	Total CARE Participants	Estimated CARE Eligible	Penetration Rate % (O/P)	
6 Jan-07	3,550	0	0	0	3,550	1,016	4,668	9,234	6,499	15,733	20,998	(5,265)	(11,764)	1,254,019	1,755,363	71.4%	
7 Feb-07	5,441	0	0	0	5,441	922	6,651	13,014	9,766	22,780	25,094	(2,314)	(12,080)	1,241,939	1,757,994	70.6%	
8 Mar-07	7,221	0	0	0	7,221	1,735	17,118	26,074	25,190	51,264	33,252	18,012	(7,178)	1,234,761	1,759,452	70.2%	
9 Apr-07	6,409	0	0	0	6,409	1,921	31,525	39,855	24,305	64,160	32,183	31,977	7,672	1,242,433	1,759,871	70.6%	
10 May-07	4,960	0	0	0	4,960	407	25,886	31,253	12,877	44,130	21,739	22,391	9,514	1,251,947	1,759,897	71.1%	
11 Jun-07	5,340	0	0	0	5,340	417	24,066	29,823	15,507	45,330	18,708	26,622	11,115	1,263,062	1,759,869	71.8%	
12 Jul-07	6,621	0	0	0	6,621	565	13,558	20,734	11,859	32,593	13,633	18,960	7,101	1,270,163	1,758,594	72.2%	
13 Aug-07	6,033	0	0	0	6,033	277	29,719	36,029	16,948	52,977	28,408	24,569	7,621	1,277,784	1,758,614	72.7%	
14 Sep-07																	
15 Oct-07																	
16 Nov-07																	
17 Dec-07																	
18 Total Annual	45,575	0	0	0	45,575	7,250	153,191	206,016	122,951	328,967	194,015	134,952	12,001				

20. 1. Not Including Recertification Enrollment

21. 2. Recertifications completed regardless of month requested.

22. 3. The drop offs include self-declined applications, ineligible applications, and closed CARE accounts.

	A	B	C	D	E	F	G	H	I
3	Total CARE Population	Participants Requested to Verify	% of Population Total	Participants Dropped (Due to no response)	Participants Dropped (Verified as Ineligible)	Total Dropped	% Dropped through Random Verification	% of Total Population Dropped	
4									
5 Jan-07	1,254,019	6,191	0.49%	4,407	121	4,528	73%	0.36%	
6 Feb-07	1,241,939	1,587	0.13%	3,865	181	4,046	255%	0.33%	
7 Mar-07	1,234,761	2,061	0.17%	4,006	94	4,100	199%	0.33%	
8 Apr-07	1,242,433	448	0.04%	3,664	77	3,741	835%	0.30%	
9 May-07	1,251,947	1,259	0.10%	1,589	27	1,616	128%	0.13%	
10 Jun-07	1,263,062	2,617	0.21%	473	50	523	20%	0.04%	
11 Jul-07	1,270,163	2,508	0.20%	40	38	78	3%	0.01%	
12 Aug-07	1,277,784	1,995	0.16%	130	49	179	9%	0.01%	
13 Sep-07									
14 Oct-07									
15 Nov-07									
16 Dec-07									
17 Total Annual	1,277,784	18,666	1.46%	18,174	637	18,811	101%	1.47%	
To									

SoCalGas' random verification process allows customers 90 days to respond to the verification request. As a result, the number of customers dropped in any given month includes 19 requests for verification that were issued several months prior.

Table 4C - CARE Enrollment by County - Southern California Gas Company
August 2007

	A	B	C	D	E	F	G	H	I	J	K	L
3	Estimated Eligible			Gross Enrollments			Total Participants			Penetration Rate		
4	County	Urban	Rural	Total	Current Month	YTD	Urban	Rural	Total	Urban	Rural	Total
5	Fresno	10,019	636	10,656	136	1,294	8,854	531	9,385	88%	83%	88%
6	Imperial	320	17,025	17,345	186	1,345	205	10,654	10,859	64%	63%	63%
7	Kern	8,296	31,258	39,555	604	4,894	8,133	21,961	30,094	98%	70%	76%
8	Kings	29	16,365	16,395	198	1,659	14	10,298	10,312	48%	63%	63%
9	Los Angeles	958,617	4,613	963,230	24,421	119,225	726,774	5,079	731,853	76%	110%	76%
10	Orange	178,476	0	178,476	3,078	18,550	118,128	0	118,128	66%	0%	66%
11	Riverside	175,823	38,970	214,793	2,871	22,634	118,893	18,597	137,490	68%	48%	64%
12	San Bernardino	144,043	7,453	151,496	2,433	18,901	110,815	4,459	115,274	77%	60%	76%
13	San Luis Obispo	221	26,139	26,360	214	1,790	30	12,536	12,566	14%	48%	48%
14	Santa Barbara	22,452	14,028	36,480	366	3,071	12,026	10,330	22,356	54%	74%	61%
15	Tulare	12,147	39,893	52,040	844	6,913	12,879	31,069	43,948	106%	78%	84%
16	Ventura	45,284	6,503	51,787	677	5,740	30,693	4,826	35,519	68%	74%	69%
17												
18	Total	1,555,729	202,884	1,758,614	36,029	206,016	1,147,444	130,340	1,277,784	74%	64%	73%

Low-Income Programs Monthly Report

	A	B	C	D	E
1	Table 6C - CARE Participants as of Month-End Southern California Gas Company August 2007				
2	Month	Gas & Electric	Gas Only	Electric Only	Total
3	Jan-07	0	1,254,019	0	1,254,019
4	Feb-07	0	1,241,939	0	1,241,939
5	Mar-07	0	1,234,761	0	1,234,761
6	Apr-07	0	1,242,433	0	1,242,433
7	May-07	0	1,251,947	0	1,251,947
8	Jun-07	0	1,263,062	0	1,263,062
9	Jul-07	0	1,270,163	0	1,270,163
10	Aug-07	0	1,277,784	0	1,277,784
11	Sep-07				
12	Oct-07				
13	Nov-07				
14	Dec-07				

CERTIFICATE OF SERVICE

I hereby certify that I have this day served a copy of the foregoing **Monthly Report of Southern California Gas Company (U 904 G) on Low Income Assistance Programs for August 2007** on parties in R.07-01-042 by electronic mail, and by Federal Express to Commissioner Dian M. Grueneich and Administrative Law Kim Malcolm.

Dated at San Diego, California, this 21st day of September 2007.

/s/ Jodi Ostrander

Jodi Ostrander

CALIFORNIA PUBLIC UTILITIES COMMISSION Service Lists

Proceeding: R0701042 - CPUC - PG&E, EDISON,
Filer: CPUC - PG&E, EDISON, SOCALGAS, SDG&E
List Name: LIST
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